



# Learning.Connected Frequently Asked Questions for students



LEARNING  
**CONNECTED**



## Learning.Connected at UTS College – an integrated, student-centred model of learning

<p><b>What is Learning.Connected at UTS College?</b></p>	<p>Learning.Connected integrates six core areas - <b>live</b> (face-to-face) and <b>independent</b> learning, study support and wellbeing support, social activities, and leadership and advocacy opportunities into your learning experience. For more information, see <b>What is Learning.Connected?</b></p>
<p><b>What are the main changes in this model of learning compared to the previous model?</b></p>	<p>We've learned a lot over the past 30 years and combining education best practice with leading technology and the latest research, we've built a blended learning model that has:</p> <ul style="list-style-type: none"> <li>● redesigned the learning experience including redesigned live learning sessions, new technology and curriculum redesign to ensure that learning is active, preparing you for UTS and beyond</li> <li>● rich content to enhance learning with new engaging activities and authentic assessments</li> <li>● enhanced and consistent teacher presence on and offline</li> <li>● integrated and enhanced academic support. You can access support when you need it, in a way that suits you</li> <li>● combined support from your teachers, Study Success Advisers, Studiosity and TalkCampus to ensure you're supported 24/7</li> <li>● increased focus on building independent learning, communication and collaboration skills</li> <li>● online and on-campus social events</li> <li>● increased student voice, advocacy and leadership opportunities</li> <li>● integrated wellbeing programs backed by data.</li> <li>● For more on the changes, see <b>How is Learning.Connected different?</b></li> </ul>
<p><b>How do I learn?</b></p>	<p>You'll engage with ideas and concepts using interactive and engaging learning materials – this includes short videos that explain complex ideas; interactive quizzes; infographics, simulations, explanations, worksheets, reflections on learnings, and more.</p> <p>You're in control of your own learning. You'll engage with concepts – theory and information – outside of class via independent learning tasks, then come to the <b>live class</b> prepared to <b>apply your learning to problems and exercises</b> in the class.</p>
<p><b>What are the benefits of Learning.Connected?</b></p>	<p><b>The benefits of Learning.Connected are many:</b></p> <p>With Learning.Connected you'll experience deep learning, support and opportunities to build your confidence and develops your skills of communication, collaboration, organisation, leadership, negotiation, resourcefulness, and critical thinking, and prepare you for UTS and your work future.</p> <p>You'll create valuable connections to support future collaborations and partnerships, and gain a competitive advantage by accessing a world of learning resources using the latest technology. You'll be nurtured to develop a growth mindset and transferable, problem solving skills to use in any situation.</p>
<p><b>What opportunities does Learning.Connected offer me?</b></p>	<p><b>Learning.Connected</b> offers the opportunity to:</p> <ul style="list-style-type: none"> <li>● use multimedia materials and technology to facilitate your learning</li> <li>● learn in a way that's backed by research and education best practice</li> <li>● improve your learning outcomes and learn in a fun, unique and interactive way</li> <li>● enhance your academic English language skills and proficiency</li> <li>● build the skills you need for academic and future success.</li> </ul>

## Learning.Connected at UTS College – an integrated, student-centred model of learning

<p><b>What is Canvas?</b></p>	<p>Canvas is a learning management system or platform that enables online teaching and learning in a digital environment. Canvas provides discussion boards for independent work, chat rooms for live discussions, and email so you can stay in touch with your teachers and communicate with other students. You can also submit assignments, download resources and do all your independent learning activities on the platform. Teachers can post information, activities and assignments, and monitor how you are going. It's your one-stop-shop with all your learning materials at your fingertips.</p>
<p><b>Is there a set timetable?</b></p>	<p>Generally, students have <b>two face-to-face 'live learning' tutorials</b> (on-campus or Live Online) each week – <b>Tutorial A</b> (1.5 hours) and <b>Tutorial B</b> (1 hour), for each 6-credit point subject, which you must attend.</p> <p>In addition, you're expected to undertake pre-class work (about 2.5 hours), between-class work (about 2.5 hours), and post-class work (about 2.5 hours), which may include a wide variety of learning activities, worksheets, quizzes and other tasks. These are clearly set out in your subject outline in Canvas and explained by your teacher.</p> <p>You'll undertake approximately <b>10-12 hours of live and independent study</b> each week, for <b>each 6-credit point subject</b>, and more for higher credit point subjects.</p> <p>Subjects that include <b>laboratory (labs) and practical classes (pracs)</b> will have additional face-to-face hours (on-campus or Live Online). Your Academic Coordinator will be able to advise you on your subject requirements. You can find their contact details in Canvas.</p> <p>For more information, see <b>What does my week look like?</b></p>
<p><b>Do I do more face-to-face hours for higher credit point subjects?</b></p>	<p>Yes. You'll undertake approximately <b>10-12 hours of live and independent study</b> each week, for <b>each 6-credit point subject</b>, and more for higher credit point subjects.</p> <p>For <b>12-credit point subjects</b>, the total time in live tutorials is <b>5 hours</b> each week per subject, divided into <b>3-hour</b> and <b>2-hour</b> sessions.</p>
<p><b>I am doing a Diploma of Science. Will I do more face-to-face hours in pracs / labs in addition to my tutorials?</b></p>	<p>Our prac classes for the Diploma of Science follow the approach used by UTS. Learning in prac classes at UTS College is equal to or slightly more than that at UTS.</p> <p>You'll complete the prac (lab) classes Live Online. There will be around six to eight prac weeks per semester. Pracs are two to three hours each, depending on the subject, and are in addition to Tutorial A and B live classes.</p> <p>For students located in Sydney, there will be an additional on-campus lab experience (three to six hours per subject, per semester).</p> <p>The following Science subjects have prac / lab classes: SPSP001, SCHM001, SCHM002, SCBG001, SPAN001, SHAP001, SBCY001, EPHY001, SITM001, SPIA001.</p> <p>You'll find details and arrangements on Canvas or you can contact your Academic Coordinator or Program Manager in Canvas for more information on specific subjects.</p>
<p><b>I am doing a Diploma of Engineering. Will I do more face-to-face hours in pracs / labs in addition to my tutorials?</b></p>	<p>Our prac classes for the Diploma of Engineering follow the approach used by UTS. Learning in prac classes at UTS College is aligned with prac sessions at UTS.</p> <p>In general, you'll have two tutorials per subject per week: Tutorial A (1.5 hours) and Tutorial B (1 hour). These are either on campus or Live Online.</p> <p>Engineering subjects are like Science subjects in regards to pracs, and are dependent on the subject's requirements.</p> <p>Pracs are two to three hours each, depending on the subject, and are in addition to Tutorial A and B live classes.</p> <p>You'll find details and arrangements on Canvas, or you can contact your Academic Coordinator or Program Manager in Canvas for more specific information on subject requirements.</p>
<p><b>I am doing a Diploma of Information Technology. Will I do more face-to-face hours in pracs / labs in addition to my tutorials?</b></p>	<p>Learning in prac classes at UTS College is aligned with prac sessions at UTS.</p> <p>In general, you'll have two tutorials per subject per week: Tutorial A (1.5 hours) and Tutorial B (1 hour). These are either on campus or Live Online.</p> <p>IT pracs will be held for technical or practiced-based subjects and are in addition to Tutorial A and B.</p> <p>You'll find the details and arrangements on Canvas, or you can contact your Academic Coordinator or Program Manager in Canvas for more specific information on subject requirements.</p>
<p><b>Will teachers monitor me and check if I have done my pre-and-post-class work?</b></p>	<p>Canvas analytics and the design of the subjects gives teachers the ability to review all the students' activity in Canvas and identify students who are and who aren't doing the pre-and post-class work.</p> <p>This enables teachers to give feedback on work completed, along with the ability to reach out to students who aren't completing work, and work with them, in conjunction with their Study Success Advisers and the Academic Coordinators. This is to ensure you stay on track, and any issues are quickly addressed.</p> <p>Teachers are also available to answer your questions via email, online discussions boards and in one-to-one consultations. Teachers will reach out to you if you're struggling or not engaging or performing well.</p> <p>It also gives teachers the opportunity to reach out with positive feedback when you are doing well, giving you the confidence to keep on achieving!</p>

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<p><b>How do teachers give me feedback on class work in Canvas?</b></p>	<p>Teachers can provide feedback to you within Canvas in many ways in addition to class hours, including:</p> <ul style="list-style-type: none"> <li>● Via <b>digital discussion boards</b> used for class discussion between students, teachers and peers.</li> <li>● Via <b>personalised emails and messages</b> – course analytics in Canvas provide teachers with information on how much you've engaged with the coursework. Teachers will then follow up if you haven't completed independent work and assignments.</li> <li>● Via <b>direct messaging</b> within <b>Canvas</b> – teachers' availability and contact information is accessible in Canvas, and you can contact teachers directly with any questions or concerns you may have.</li> <li>● In <b>live classes</b> – teachers interact with you in live class time, answering questions and providing feedback.</li> <li>● Via <b>written and verbal feedback</b> on assignments and assessment tasks – along with providing a grade for completed work, teachers will also provide notes and comments on where you can improve.</li> <li>● Via <b>one-to-one sessions</b> – to go over any concepts that you may be having difficulty with. You can also access Study Success Advisers and Studiosity in Canvas for additional help and support.</li> </ul>
<p><b>Are communications between students and teachers personalised? Do I get personal attention and feedback?</b></p>	<p>Yes. Due to the <b>analytics</b> available in Canvas, teachers have a complete picture of each student, including <b>engagement on assignments and assessment tasks, input</b> into class <b>discussions</b>, and <b>time spent</b> on independent learning activities such as quizzes or interactive simulations. Using these <b>analytics</b>, teachers can then follow you up individually to discuss coursework, progress and address any issues you may be having, including whether you need additional support and assistance via Study Success Advisers or Studiosity.</p>
<p><b>How are tutorials interactive?</b></p>	<p>Having completed independent learning prior to tutorials, you'll come ready to expand your knowledge of the subject.</p> <p>Tutorials include teacher and student-led discussions, concept checks, review of pre- and post-class work, presentations and relatable activities to deepen understanding and enhance collaboration with peers and teachers.</p> <p>You'll engage with teachers and peers during live tutorials, studios and lab/prac sessions, forums, presentations, and discussions.</p>
<p><b>How are different learning preferences supported?</b></p>	<p>Learning materials are detailed and interactive – supporting different styles of learning.</p> <p>Learning materials include videos, quizzes, concept checks, interactive simulations, presentations, reports, interactive worksheets, digital reading materials, digital bulletin boards, podcasts, social media content, textbooks, and more. You'll be sure to find a way to learn that suits you.</p>
<p><b>How can I stay on track and manage my time and independent work?</b></p>	<p>Regular feedback and feedforward is provided on your pre- and post- class work, and your online activity is reviewed and consistently monitored. You'll have many opportunities to engage with teachers and peers via discussion groups, formal assignments, and informal collaborations and group work.</p> <p>You're well supported by teachers and UTS College support services to stay on track. You'll be given clear instructions, feedback and feedforward on independent work, and monitoring and follow up on your progress.</p>
<p><b>Is this method of learning only for Live Online students? Or will it also be used for face-to-face classes?</b></p>	<p><b>Learning.Connected</b> is the model of teaching and learning <b>across all academic programs at UTS College</b>, including UTS Foundation Studies, Diploma and, Pre-Master's programs.</p> <p>You'll attend face-to-face classes for <b>Tutorial A</b> and <b>Tutorial B</b> (which replaces the previous lecture/tutorial format) if you're on-campus, or Live Online classes if you're off-campus or overseas.</p> <p>If you're learning Live Online, you'll learn the same way and follow the same program in Canvas along with students on-campus.</p> <p><b>Learning.Connected</b> prepares you for learning at UTS, with high levels of support, follow up, monitoring and engagement, no matter where you're located.</p>
<p><b>Does UTS College have lectures?</b></p>	<p>During the last few years, we've learned there are more fun and engaging ways to learn. So, we've replaced lectures with interactive independent learning activities and small-sized tutorials that allow for more personalised attention and active, two-way engagement with your teachers.</p>
<p><b>Are the learning outcomes the same as the previous way of learning? Will I succeed at UTS?</b></p>	<p>This program is designed to work with the UTS model of learning (<b>Learning.Futures 2.0</b>) and prepares you for learning (and success) at UTS. Students, whether on-campus or Live Online, <b>will learn the same curriculum, in the same way</b>, with the same expected hours and activities, via Canvas.</p> <p><b>Learning.Connected</b> ensures that all students learn equitably and have access to the same resources and learning opportunities, whether in Australia, or overseas.</p> <p>Our students who have experienced this way of learning already report feeling less stressed and anxious, and more prepared and supported for class, with a greater understanding of concepts prior to tutorials, and greater confidence in their abilities.</p>

## Support for Learning.Connected at UTS College

<p><b>What support will I receive at UTS College?</b></p>	<p>Your academic performance is monitored by your teachers via Canvas, and your teachers and academic coordinators will follow your work every step of the way. Watch our videos on how you learn in Canvas to see how our teachers monitor your progress.</p> <p>You can access all the support services at UTS College, including Study Success Advisers, HELPS Centre, TalkCampus and Studiosity, in Canvas, plus attend workshops, meet teachers in person and more.</p>
<p><b>What academic support will I receive at UTS College?</b></p>	<p>You can access <b>Study Success Advisers (SSAs)</b>, who will counsel and support you with your academic and welfare needs. SSAs are available <b>on campus and online, at a variety of times throughout the day</b>. Appointments are easily booked through Canvas.</p>
<p><b>What online study support will I receive at UTS College?</b></p>	<p><b>Studiosity</b> anytime anywhere numeracy, literacy and study support and assistance is also available online 24/7. Feedback on writing assignments is provided within 24 hours and the live chat function with tutors is available 24/7 from anywhere in the world. These support services are in Canvas and easily accessible.</p>
<p><b>What welfare and mental health support will I receive at UTS College?</b></p>	<p>You'll have access to peer mentoring in-class and via <a href="#">TalkCampus</a>, an online app providing peer support services, that is backed by psychologists.</p> <p>Access to UTS medical and counselling services is available for domestic students via UTS Student Services and via Medibank Services for offshore (international) students. You have improved access to health and wellbeing services in person, or online, and enhanced academic and mental health and wellness support.</p> <p>Our Study Success Advisers not only help with your studies but also any personal support you may need.</p>
<p><b>What tech support will I receive if I have trouble accessing online resources and videos?</b></p>	<p>For online resources and videos in Canvas, you can reach out for help on Canvas support in the first instance (found in Canvas). For content specifically in Canvas, teachers and Academic Coordinators will assist with any access issues. Content creators also use <b>China-approved video tools like QQ Video</b>, so that students in China can access them without a VPN.</p> <p>If it's an account access issue, your first point of contact is the ITDS Service Desk team on <b>+61 2 9218 7000</b>. This is specifically for Canvas access issues.</p> <p>For internet or hardware issues, a <a href="#">digital toolkit</a> is available to refer to, to ensure your device/internet speeds meet the minimum requirements. If they do meet requirements, but you experience further issues, IT Service Desk support is available.</p>

## Other opportunities within Learning.Connected

<p><b>What social events and activities will I have access to?</b></p>	<p>New online and on-campus social events and activities are available for all students, and are promoted through Canvas. You can also access <a href="#">ActivateUTS</a>, which offers <b>130 clubs and societies</b> and hundreds of events each year at UTS.</p>
<p><b>What leadership opportunities will I have access to?</b></p>	<p>The College Student Advisory Group (SAG) provides a platform for students to be open and honest about what they're experiencing and the ability to provide feedback. You will also have multiple opportunities to lead groups and discussions both in and out of class.</p> <p>There will be new opportunities for students to volunteer in leadership positions and learn leadership skills. New development programs will also be available for SAG members, along with improved student representation on the Academic Board.</p>



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UTS Foundation Studies CRICOS course code:  
2 Semesters (Standard) CRICOS course code: 082432G | UTS course code: C30019  
3 Semesters (Extended) CRICOS course code: 082433G | UTS course code: C30020

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